

COMMITMENT TO APPOINTMENT POLICY:

It is the goal of FESSS Family Healthcare to provide efficient and effective outpatient care for all patients. To meet this goal we reserve time for each patient in our practice, and rarely do we keep patients waiting. An appointment written in our schedule with your name on it is a bond of trust indicating that we will be here to serve you and you will be present for that appointment. Your signature below implies that we must have a mutual respect for each other's time.

A fee of \$25.00 will be charged for

- Missed appointments without notice or
- Appointments that have not been cancelled by patient at least 24hrs before scheduled time

If you are more than **30 minutes late**, your appointment will be cancelled. Please call at least **30 minutes** prior to your appointment if you know you are going to be late. We no longer accept walk-in appointments.

Patient, parent or legal guardian

Date